

We are eager to help our clients safely flourish and thrive in the home they love, so we invest significant resources in our Care Professionals to ensure they are vetted, equipped, and qualified to give professional and attentive Care.

How we Screen and Train our Care Pros to prepare them for your household.



Identify: We seek to hire people who have the **heart** and potential to serve our clients as Care Professionals. Candidates go through a **phone screen and two interviews** before they move forward as a Care Professional with Home Instead.



Health and Background Checks: Every hired Care Pro must pass a series of background checks and other screens before they are in a client's home:

- National and WA Department of Health Background Check
- DSHS Fingerprint Check
- E-Verify
- Driving Record Check | Driver's License Verification | Insurance Verification
- 5-Panel Drug Screen | TB Test



Training and Preparation: Most of our Care Professionals have an NAC or are Home Care Aide Certified (HCAC) by the State of Washington. All our Care Pros must achieve their HCAC within the first 200 days of employment. Their training includes:

- 75 hours of required training
- Hands on skills labs
- State mandated testing
- Annually require a minimum of 12 hours of Continuing Education.

Additionally, Home Instead provides hundreds of hours of additional, focused, and needs based training for our CarePros through our own online learning system and in-person instruction.

What's Next? Make a plan.



1. Schedule a Consultation
509.835.5898



2. Make an individualized Plan of Care with Home Instead



3. Get care at home with a qualified Care Professional.