



Here at Home Instead we care about our veterans who bravely served the needs of our country, now let us serve you. We proudly serve our veterans in our community through a program with Veterans Affairs called “Care in the Community.”

Care in the Community is a program that helps our veterans stay in their homes and get help with Daily Living Activities. Daily Living Activities include help with personal care such as bathing, dressing, feeding, incontinent care, and grooming. Our caregivers are qualified to provide those services to you in your home.

### **Do you qualify? There are three ways to find out.**

Contact your local Martinsburg Veterans Affairs office at 304 263 0811. When prompted choose option #4 to reach the Enrollment and Eligibility Department or option #6 for Care in the Community. You can also reach this office by going to the Martinsburg VA and entering through the front doors. This department is located on the first floor. This is a crucial step in the process of determining eligibility.

**Or**

During a visit with your Primary Care Physician at the V.A., let the doctor know about your needs at home. Ask him about the Care in the Community program and how you can qualify for it. Your doctor will then send a referral to a social worker who will contact you with your next steps.

**Or**

Visit the website at <https://www.va.gov/health-care/eligibility/>

*“Because of you, we are free.”*

Thank you.

## FAQs

***How do I qualify?*** When a veteran calls, recommend that they call the VA and contact the Enrollment and Eligibility Department. Please call 304 263 0811 and choose option number 4. You can also contact Care in the Community by dialing 304 263 0811 and choosing option number 6.

***Is there a website to determine eligibility?*** Yes, there is a website, the link to the website is <https://www.va.gov/health-care/eligibility/>

***Is there a fee?*** No, there is not a fee associated with this program. If you qualify for the benefits, your team at the V.A. will do evaluations.

***How many hours can I get?*** Typically, you can get an average of 10 hours approved weekly, but it can be as much as 20 hours or as little as 4 hours. Your team at the V.A. will determine this.

***Do I have to go through a doctor at the V.A.?*** Yes, you will have to go through the V.A. to be eligible for benefits.

***Is there a waitlist?*** Yes, there may be a wait list, however we strongly recommend going through the process.

***If I am determined to be eligible, what's next?*** Your social worker who collaborates closely with your doctor will send a referral to our agency. Once the referral is received, we will contact you to set up a consultation.

***Can I use your services outside of my approved hours?*** Yes, you absolutely can use our services in addition to the hours you receive. However, you will be financially responsible for those hours.